

StMM Mission:

A community being transformed by and transforming our neighbourhood with the extraordinary love of Christ.

Gorleston Foodbank Vision:

As a community team, to have a transformative role in the lives of those in food crisis, showing compassion at the point of need.

Overview of role:

To support the foodbank and wider community work by collecting food or crisis essentials, donations or purchases or delivering to foodbank or crisis recipients.

Place of deployment:

St Mary Magdalene Church and Hall, Magdalen Square, Gorleston, Great Yarmouth, NR31 7BZ with collections and deliveries across Gorleston (and occasional deliveries to Great Yarmouth.)

Role Description:

- receive appropriate training/induction
- either or both be a regular (weekly) driver for 1-2 hours and/or be available on an adhoc basis
- using your own vehicle, undertake the deliveries/collections as required by the team on the day. (This is usually 2-5 deliveries or 1-2 journeys to collect).
- keep car clean and tidy, for carrying food
- maintain hygienic handling of food and people
- receive food donations with warm thanks and assurances of the difference it makes
- show compassion and concern as you interact with the people you are delivering to.
- liaise with the Foodbank Support-Co-ordinator on the day, reporting back if any issues with the delivery or safeguarding/ other concerns regarding the recipient.
- liaise with other drivers to work well as a team
- liaise with supermarket staff regarding collections
- follow Church/Foodbank policies and procedures
- report any health & safety issues to the Volunteer Coordinator
- Report to the Volunteer Coordinator regarding your volunteering experience and to the Stock Coordinator with practical suggestions/concerns.

Person specification:

- Willingness to either cover petrol costs or claim fuel expenses in retrospect by completing a claim form with details of journeys.
- Self-motivated and able to carry out responsibilities with minimum supervision
- Physically fit and able (to take part in regular light and heavy lifting)
- Non-judgmental attitude

- Communication skills
- Basic literacy and navigation skills
- Humble attitude towards menial tasks
- Care and compassion
- Responsibility
- Reliability
- Sympathy with the Christian ethos of Gorleston Foodbank and StMM and willingness to be an ambassador for the church foodbank.

Benefits of volunteering

- Using your existing skills to make a difference
- Meet new people who share your passion to build and support the community
- Make a real difference to the lives of those in crisis, especially those unable to walk into the foodbank to collect food

Impact of your role

- ensure the basic outcome of the foodbank team is met by taking resources to those most in need
- Strength given those in your team and in the wider community

Support and Guidance: You will be given the required training and induction before starting your role. Your 'line management' will be provided by the Stock Coordinator, with support and oversight from the Community Lead at St Mary Magdalene Church. Reviews will be taken either by the Volunteer Coordinator or Stock Coordinator.

Requirements:

Provide 2 referees

Clean Driving License

Mobile phone

Sign the Church of England Confidential Voluntary Declaration

Sign the St Mary Magdalene Confidentiality Agreement

How to apply:

For more information please contact Hannah Hammond, 07887795507

hannah.hammond@stmmgorleston.org.uk or Sarah Simmons 07355623762

volunteers@stmmgorleston.org.uk or our general office tel. 01493 655523 or complete our Volunteer Application form via www.stmmgorleston.org.uk