





Adverse Life Events



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An injury at work led to poor health, which led to needing to use the social security system.

Many people in our communities have turned to drugs as a result of horrific events in their lives. We have lost three friends in the last month to drug addiction.

Dad ran off and left us penniless and in lots of debt. Mum got very depressed. We had nothing and struggled for years financially.

I became homeless due to my problem with alcohol and had to use the foodbank to get something to eat. Through that visit I was eventually able to get help. Following my divorce I needed to claim Universal Credit. The 5 week wait with no money, while you're waiting for your first payment, is inhumane. With two kids I was often in the position of choosing whether to "eat or heat".

I had a mental health crisis and lost my job, then my home. It was tough. I had to flee extreme domestic violence with my children. We took nothing but the clothes that we were wearing.



Zero hours contract means you never know if you will have enough money to be able to pay your bills.

I find it hard to find work because of poor mental health.

My company cut my hours to half, from 40 to 20. State benefits aren't enough to live on while I find more secure work. I can't survive on my new contract. The only work that I am able to obtain currently is through agency – I had a break in work of 5 years due to ill health and now no one else will employ me.

I live in an area that is based on seasonal employment – I only have work for 6 months of the year.

I have a conviction and find it hard to find regular work that pays enough to live on.

I live in a rural, tourist hotspot with very little permanent work. The job centre told me I should be prepared to commute 90 minutes each way, as a single mum!

No employer will consider me, despite having a degree and previously successful career because I have a criminal conviction and sentence. I am an alcoholic and I had committed a crime in blackout.

















I work as a taxi driver. My costs to work are increasing and my business is decreasing, each week I have less and less.

I struggled to put food on my table as it was so expensive!!

I need a special diet and the rising cost of food has hit me hard. Charging my mobility scooter costs much more now.

I lost my husband, my home and my job. When we lose someone we love, life can feel like it's not worth living. But fortunately, I also lost my brave face and asked for help. I am grateful that I received it. In those situations, we need community more than ever.

By the time I pay my bills I need to go to the food bank just to get by. It is humiliating having to ask for help. Although I am feeling better I am still struggling to get by.

My parents spent winter nights sat in the dark wrapped in blankets as they couldn't afford to pay the electric bills.

My daughter is still living with an abusive ex as she can't find a home she can afford to rent.











Social Security System





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I had to get a hardship loan while waiting for my first Universal Credit payment. I now have to pay it back, which leaves me with £195 a month to live on.

The DWP had me registered as deceased. I was 21 years old and had applied for Jobseekers Allowance and Housing support. It took me 10 months to fix, during which i had a nervous breakdown and was told I would never be able to work again.

There are times when I have to go without food or heating as my Universal Credit payments are so low that they leave me with no money left.

I was 2 minutes late to a work coach appointment because the bus was late. I was told off and threatened with a sanction, which made me feel humiliated and impacted my already fragile mental health.

My partner got the sack and was refused benefits for 26 weeks. We're a family of six and had to survive on only child tax credits and child benefit for 6 months. Trying to live on Universal Credit has had a big impact on my mental wellbeing. There just isn't enough to pay for the essentials. There needs to be a realistic increase in the basic rate of Universal Credit - there would be more dignity in being able to survive a month without going without.

I am a single mother with poor health. I try as hard as I possibly can, but when I need help I am made to feel like I'm not working hard enough.

I was repeatedly asked if I had tried to kill myself during a PIP assessment – it feels really heartless.